

February 28<sup>th</sup>, 2020

Dear guests

Setouchi Cruise, Inc.

About cancellation of guntû cruises due to the COVID-19 coronavirus

Thank you for your ongoing support of guntû.

Our company has decided to cancel guntû cruises from March 1<sup>st</sup> to April 29<sup>th</sup>, 2020 in response to the coronavirus situation in order to ensure the health and safety of our guests. Thank you for your cooperation and understanding.

1. Period of cruise cancellation

From March 1 to April 29, 2020

○March

1 (Sun), 4 (Wed), 6 (Fri), 8 (Sun), 11 (Wed), 13 (Fri), 16 (Mon), 18 (Wed)  
20 (Fri), 23 (Mon), 26 (Thu), 30 (Mon)

○April

1 (Wed), 3 (Fri), 14 (Tue), 16 (Thu), 20 (Mon), 24 (Fri), 27 (Mon)

2. About compensation

No cancellation fees will be charged. Setouchi Cruise, Inc. will refund the full cruise fee for all guests. However, accommodation and transportation fees during your travel other than guntû cruises will be at your expense. Please note that guests can change the date of the tour to other tours of the same length of stay that start between April 30 to November 27, 2020 at no additional cost.